

Food Runner

Big Beat Dallas takes pride in being the premier live entertainment destination in our community. We create memorable experiences through world class service, food, beverage, shopping and entertainment.

Big Beat Dallas is seeking energetic and detail-oriented food runners. This position requires excellent guest service skills and high attention to detail in order to serve guests in a timely and accurate manner. Food Runners will organize food tickets, communicate with the culinary team, deliver completed meals and ensure guests have everything they need for a world-class dining experience. Food Runners should expect a fast paced, challenging environment. As a Big Beat Dallas team member you will create the guests experience by providing legendary customer service and maintaining a clean and comfortable work environment.

This position is non-exempt and reports to the Restaurant Manager.

Job Responsibilities

- Communicate with various culinary departments to ensure each guest's order is delivered in a timely and accurate manner
- Sort and organize incoming food tickets
- Ensure each order is prepared to the restaurant and guest's specifications
- Garnish and prepare dishes for the presentation as needed
- Promptly deliver each course as its prepared to the correct table and in the correct order
- Communicate clearly any additional orders or guest needs to the appropriate staff member
- Place and replace silverware as needed
- Answer guest questions and listen to their concerns
- Remove and replace soiled dishes and utensils

Qualifications and Requirements

- Must have reliable transportation to and from work
- Must be 18+ years of age
- TABC Card
- Food Handlers Card
- Ability to work nights, weekends and holidays
- Able to stand and walk for long periods of time
- Occasional pushing, pulling, lifting or carrying up to 50 lbs. independently and safely
- Occasional ascending or descending ladders, stairs and ramps
- Constant computer and/or POS usage
- Frequent, continual, intermittent flexing or rotation of the wrist(s) and spine
- Constant reaching, turning and performing precision work
- Constant talking, expressing or exchanging ideas by means of the spoken word
- Constant clarity of vision at near and / or far distances

Each team member, hourly and salary will be required to be in compliance with and updated with all employment policies. We are committed to hiring individuals that support the brands and are aligned with our business objectives.