

Host/Hostess

Big Beat Dallas takes pride in being the premier live entertainment destination in our community. We create memorable experiences through world class service, food, beverage, shopping and entertainment.

Big Beat Dallas is seeking energetic and hospitable hosts and hostesses for each of our high-volume restaurants. You will greet guests as they enter and show them to their table or waiting area. You will engage with guests to ensure a world-class experience. This position requires high attention to detail and excellent guest service skills in order to deliver the world's greatest entertainment experience. Team members should expect a fast paced, challenging environment. As a Big Beat Dallas team member, you will create the guests experience by providing legendary customer service and maintaining a clean and comfortable work environment.

This position is non-exempt and reports to the Restaurant Manager.

Job Responsibilities

Applicants for the Host / Hostess position will meet the minimum requirements listed below:

- Greeting guests as they arrive, seating them or putting them on a wait list, if needed
- Provide guests with menus and answer any questions related to the restaurant or property as a whole
- Assign guests to the appropriate table, keeping in mind service standards
- Responding to and helping to resolve guest complaints
- Answering phone calls and taking reservations
- Knowledge of food and beverage menus
- Represent Big Beat Dallas' core values of integrity, vigilance and excellence

Qualifications and Requirements

- Must have reliable transportation to and from work
- Must be 18+ years of age
- TABC Card
- Food Handlers Card
- Ability to work nights, weekends and holidays
- Able to stand and walk for long periods of time
- Occasional pushing, pulling, lifting or carrying up to 50 lbs. independently and safely
- Occasional ascending or descending ladders, stairs and ramps
- Constant computer and/or POS usage
- Frequent, continual, intermittent flexing or rotation of the wrist(s) and spine
- Constant reaching, turning and performing precision work
- Constant talking, expressing or exchanging ideas by means of the spoken word
- Constant clarity of vision at near and / or far distances

Each team member, hourly and salary will be required to be in compliance with and updated with all employment policies. We are committed to hiring individuals that support the brands and are aligned with our business objectives.