

Server Assistant

Big Beat Dallas takes pride in being the premier live entertainment destination in our community. We create memorable experiences through world class service, food, beverage, shopping and entertainment.

Big Beat Dallas is seeking server assistants who will enjoy working with others in a fast-paced culinary environment to create an enjoyable dining experience for guests. The server assistant will support other team members by cleaning and resetting tables, ensuring the availability of flatware and plates, and bringing guest needs to the attention of the waitstaff. They will also restock necessary items, such as small wares, and will assist their teammates as needed. Server assistants should be efficient, attentive and have strong guest service skills in order to provide legendary customer service and maintain a clean and comfortable work environment.

This position is non-exempt and reports to the Restaurant Manager.

Job Responsibilities

- Assist restaurant staff in creating a world-class dining experience for guests
- Greet guests and answer questions
- Alert servers when tables are in need of attention
- Remove dishes and clean tables after the party leaves
- Transport dishes to and from stewarding areas
- Ensure availability of clean dishes, flatware, glasses, straws, napkins and dining materials
- Remain on-task and focused during times as high and low volume
- Assist team members as needed

Qualifications and Requirements

- Must have reliable transportation to and from work
- Must be 18+ years of age
- TABC Card
- Food Handlers Card
- Ability to work nights and weekends
- Able to stand and walk for long periods of time
- Occasional pushing, pulling, lifting or carrying up to 50 lbs. independently and safely
- Occasional ascending or descending ladders, stairs and ramps
- Constant computer and/or POS usage
- Frequent, continual, intermittent flexing or rotation of the wrist(s) and spine
- Constant reaching, turning and performing precision work
- Constant talking, expressing or exchanging ideas by means of the spoken word
- Constant clarity of vision at near and / or far distances

Each team member, hourly and salary will be required to be in compliance with and updated with all employment policies. We are committed to hiring individuals that support the brands and are aligned with our business objectives.