

Server

Big Beat Dallas takes pride in being the premier live entertainment destination in our community. We create memorable experiences through world class service, food, beverage, shopping and entertainment.

Big Beat Dallas is seeking engaging, knowledgeable servers with excellent guest service skills. You will be responsible for taking food and drink orders and communicating them to the kitchen and bar, ensuring they are accurate and served promptly. Servers should expect a fast paced, challenging environment. You will greet guests, learn their preferences, answer questions, recommend menu items and serve beverages and food. You will also upsell items, ring in accurate guest checks, handle guest credit card and cash transactions and handle basic cleaning duties.

To succeed in this role, you will need to have a positive attitude and ability to work well under pressure with your teammates.

This position is non-exempt and reports to the Restaurant Manager.

Job Responsibilities

- Take food and drink orders from guests, promptly and accurately.
- Engage with guests in a friendly manner.
- Knowledge of food and beverage menus, with the ability to make suggestions and upsell.
- Ensure guests are having a world-class experience and take action to correct any issues.
- Prepare accurate checks and collect payment
- Multi-task, assisting team members with various tasks as needed

Qualifications and Requirements

- 2-5 years relevant experience
- Must have reliable transportation to and from work
- Must be 18+ years of age
- Experience as a Server in a high volume, fast paced environment.
- TABC Card
- Food Handlers Card
- Ability to work nights, weekends and holidays
- Able to stand and walk for long periods of time
- Occasional pushing, pulling, lifting or carrying up to 50 lbs. independently and safely
- Occasional ascending or descending ladders, stairs and ramps
- Constant computer and/or POS usage
- Frequent, continual, intermittent flexing or rotation of the wrist(s) and spine
- Constant reaching, turning and performing precision work
- Constant talking, expressing or exchanging ideas by means of the spoken word
- Constant clarity of vision at near and / or far distances

Each team member, hourly and salary will be required to be in compliance with and updated with all employment policies. We are committed to hiring individuals that support the brands and are aligned with our business objectives.